

**GENERAL SERVICES ADMINISTRATION  
FEDERAL SUPPLY SERVICE  
AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order is available through **GSA Advantage!**, a menu-driven database system. The INTERNET address for **GSA Advantage!** is <http://www.gsaadvantage.gov>

**SCHEDULE TITLE:** 54151S Information Technology Professional Services

**CONTRACT NUMBER:** 47QTCA21D001F

**CONTRACT PERIOD:** November 4, 2020 – November 3, 2025

For more information on ordering from Federal Supply go to this website: [www.gsa.gov/schedules](http://www.gsa.gov/schedules)

**CONTRACTOR:** Synergy Partner Solutions, LLC  
21351 GENTRY DR STE 245,  
STERLING, VA – 20166-8513  
<https://teamsps.com>

**CONTRACTOR'S ADMINISTRATION SOURCE:** Craig Chapman, President  
21351 GENTRY DR STE 245,  
STERLING, VA – 20166-8513  
301-793-9323  
703-444-2525  
[craig@teamsps.com](mailto:craig@teamsps.com)

**BUSINESS SIZE:** Small Business

**CUSTOMER INFORMATION:**

**1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SINs)**

SIN	DESCRIPTION
54151S	Information Technology Professional Services

**1b. LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:**  
(Government net price based on a unit of one)

N/A

**1c. HOURLY RATES (Services only):**

Labor Category	GSA Rate
IT Subject Matter Expert	\$ 182.67
Senior IT Project Manager	\$ 182.67
Program Manager	\$ 182.67
Project Manager	\$ 157.98
Business Analyst	\$ 98.74
Software Engineer 1	\$ 121.45
Software Engineer 2	\$ 156.99
Software Engineer 3	\$ 177.73
Software Developer 1	\$ 102.69

Software Developer 2	\$ 134.28
Software Developer 3	\$ 160.94
QA Engineer 1	\$ 96.77
QA Engineer 2	\$ 112.56
QA Engineer 3	\$ 142.18
System Architect 1	\$ 143.17
System Architect 2	\$ 171.80
System Administrator 1	\$ 105.65
System Administrator 2	\$ 133.30

**2. MAXIMUM ORDER\*:** \$500,000 per SIN 54151S per order

NOTE TO ORDERING ACTIVITIES: \*If the best value selection places your order over the Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contactor for a better price. The contractor may (1) offer a new price for this requirement (2) offer the lowest price available under this contract or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the schedule contract in accordance with FAR 8.404.

**3. MINIMUM ORDER:** \$100

**4. GEOGRAPHIC COVERAGE:** Domestic, 50 states, Washington, DC, Puerto Rico

**5. POINT(S) OF PRODUCTION:** N/A

**6. DISCOUNT FROM LIST PRICES:** *GSA Net Prices are shown on the attached GSA Pricelist. Negotiated discount has been applied and the IFF has been added.*

**7. QUANTITY DISCOUNT(S):** 1% for orders over \$200,000.00

**8.a PROMPT PAYMENT TERMS:** Net 30

**8.b PROMPT PAYMENT DISCOUNT(S):** 1% for payments received within 10 days

**9.a Government Purchase Cards must be accepted at or below the micro-purchase threshold.**

**9.b Government Purchase Cards are accepted above the micro-purchase threshold. Contact contractor for limit.**

**10. FOREIGN ITEMS:** N/A

**11a. TIME OF DELIVERY:** Negotiated between Ordering Agency and Contractor

**11b. EXPEDITED DELIVERY:** Items available for expedited delivery are noted in this price list.

**11c. OVERNIGHT AND 2-DAY DELIVERY:** Overnight and 2-day delivery are available. Contact the Contractor for rates.

**11d. URGENT REQUIRMENTS:** Agencies can contact the Contractor's representative to affect a faster delivery. Customers are encouraged to contact the contractor for the purpose of requesting accelerated delivery.

**12. FOB POINT:** Destination

**13a. ORDERING ADDRESS:** Same as contractor

**13b. ORDERING PROCEDURES:** Ordering activities shall use the ordering procedures described in Federal Acquisition Regulation 8.405-3 when placing an order or establishing a BPA for supplies or services. The ordering procedures, information on Blanket Purchase Agreements (BPA's) and a sample BPA can be found at the GSA/FSS Schedule Homepage ([fss.gsa.gov/schedules](http://fss.gsa.gov/schedules)).

**14. PAYMENT ADDRESS:** Same as contractor

**15. WARRANTY PROVISION:** N/A

**16. EXPORT PACKING CHARGES:** N/A

**17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:** N/A

**18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (IF APPLICABLE):** N/A

**19. TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A

**20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** N/A

**20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** N/A

**21. LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** N/A

**22. LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** N/A

**23. PREVENTIVE MAINTENANCE (IF APPLICABLE):** N/A

**24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** N/A

**24b. Section 508 Compliance for Electronic and Information Technology (EIT):** N/A

**25. DUNS NUMBER:** 11698223

**26. NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:** Contractor has an Active Registration in the SAM database.

## DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

### IT Subject Matter Expert

**Minimum/General Experience:** 6 Years (Intensive and progressive experience in the applicable specialty field)

#### **Functional Responsibility:**

Applies subject matter knowledge to high level analysis, collection, assessment, design, development, modeling, simulation, integration, installation, documentation, and implementation. Resolves problems, which require an intimate knowledge of the related technical subject matter. Applies principles and methods of the subject matter to specialized solutions. Includes but not limited to, identity management, scientific encoding, business processes, and logistical support activities.

**Minimum Education:** Bachelor's Degree of Computer Science, Information Systems, Engineering, Mathematics, or equivalent.

## Senior IT Project Manager

**Minimum/General Experience:** 7 Years (consulting and/or industry experience. Experience typically includes ability to support IT engagements of greater than average size and complexity; ability to lead multiple teams and multiple clients with confidence; excellent teamwork and interpersonal skills; professional oral and written communication skills; drives and leads problem solving and troubleshooting, as well as the development of these skills in junior staff)

**Functional Responsibility:**

Primary responsibilities are to proactively improve the IT operational systems, processes, and policies in support of the client's mission through the management and guidance of multiple work streams, teams, and clients. Supports engagements related, but not limited to: technology strategy, architecture and service management; IT security; systems integration; data analytics and visualization; application development and maintenance; help desk operations; infrastructure/network design and management; and cloud (e.g., software, platform, infrastructure as a service). Provides input to key deliverable structure and content, as well as facilitating buy-in of proposed solutions from top management levels. Responsibilities also include directing timely delivery of quality work products for the client.

Management engagement risk. The role is specific client IT engagement and employment is tied to ongoing Federal client demand. Responsible for the professional development of Project Delivery junior staff performing the role of counselor and coach, as well as providing leadership and support. This aspect of the role also requires providing input and guidance into the staffing/onboarding/roll-off and/or out processing of Project Delivery resources and managing project risk.

**Minimum Education:** Bachelor's Degree of Computer Science, Information Systems or equivalent.

## Program Manager

**Minimum/General Experience:** 8 Years (intensive and progressive experience demonstrating the required proficiency levels related to task. Intensive and progressive experience must be related to specific task requirements as well as demonstrating the required proficiency levels related management of the specific task requirements. Years of intensive and progressive experience must be related to specific task requirements as well as demonstrating the required proficiency levels related management of the specific task requirements)

**Functional Responsibility:**

Responsible for large projects\programs or significant segment of a large complex project\program. Leads team on large projects\programs or significant segment of large complex projects\programs. Translate customer requirements into formal agreements and plans to culminate in customer acceptance of results or have acceptance in the targeted market, while meeting business objectives. Works with client to identify business requirements and develops the proposal. Subsequently leads a team in the initiating, planning, controlling, executing, and closing tasks of a project\program or segment of a project\program to produce the solution deliverable. Executes a wide range of process activities beginning with the request for proposal through development, test, and final delivery. Formulates partnerships between customer, suppliers, and staff. Anticipates potential project\program related problems. Utilizes refined techniques for identifying, eliminating, or mitigating solution, project\program, and business risk. Understands customer, industry, and business trends. Applies this understanding to meet project\program objectives. As appropriate, challenges the validity of given procedures and processes with a view toward enhancement or improvement. Analyzes information and situations and implement actions, independently and or through the management team to ensure project\program objectives are met. Analyzes new and complex project\program related problems and creates innovative solutions involving finance, scheduling, technology, methodology, tools, and solution components .

**Minimum Education:** Bachelor's Degree of Computer Science, Information Systems, Business Administration or equivalent.

### **Project Manager**

**Minimum/General Experience:** 6 Years (progressive and intensive experience managing with at least two years of relevant experience in a position with duties commensurate to those defined in the task order requirement or five years specialized experience in a position with duties commensurate to those defined in the task order requirement)

**Functional Responsibility:**

Responsible for applications systems analysis and programming activities for a Government site, facility, or multiple locations. Identifies changes in computer and systems technology and interprets their meaning to senior management, bringing current and future knowledge of technology and systems as applied to the client's requirements. Provides technical assistance to facilitate planning and directing the design, installation, modification, and operation of an information systems capability. Prepares long and short-range plans for application selection, systems development, systems maintenance, production activities and for necessary support resources. Also responsible for applications systems analysis and programming activities for a group or section. Responsible for feasibility studies, time and cost estimates, and the establishment and implementation of new and revised applications systems and programs. Assists in projecting software and hardware requirements. Assigns personnel to various projects and directs their activities; reviews and evaluates their work and prepares performance reports. Confers with and advises subordinates on administrative policies and procedures, technical problems, priorities, and methods. Consults with personnel in other information systems sections to coordinate activities. Prepares activity and progress reports regarding the activities of the applications systems and programming section. Confers and consults with Government personnel regarding performance and scheduling issues on tasks.

**Minimum Education:** Bachelor's Degree of Computer Science, Information Systems, or equivalent.

### **Business Analyst**

**Minimum/General Experience:** 2 Years (includes increasing responsibilities in general accounting or management activities. Specialized experience includes preparation and analysis of financial statements and development of complex project schedules. Must demonstrate the ability to work independently or under only general direction. Must understand the principles of Earned Value Management (EVM). Must demonstrate the ability to work independently or under only general direction)

**Functional Responsibility:**

Directs all financial management and administrative activities, such as budgeting, manpower and resource planning, and financial reporting. Performs complex evaluations of existing procedures, processes, techniques, models, and/or systems related to management problems or contractual issues, which would require a report and recommend solutions. Develops work breakdown structures, prepare charts, tables, graphs, and diagrams to assist in analyzing problems. Provides daily supervision and direction to staff. May perform Earned Value Management (EVM) analysis and assist with the creation and updating of project control plans/diagrams.

**Minimum Education:** Bachelor's Degree of Computer Science, Information Systems, Engineering, Business, Accounting, or other related scientific or technical discipline.

## Software Engineer 1

**Minimum/General Experience:** This position requires a minimum of 1 year of specialized project experience or formal training.

### **Functional Responsibilities:**

Experience in design, develop, enhance, debug, and implement software. Troubleshoot production problems related to software applications. Research, test, build, and coordinate the conversion and/or integration of new products based on client requirements. Design and develop new software products or major enhancements to existing software. Address problems of systems integration, compatibility, and multiple platforms. Performs feasibility analysis on potential future projects to management. Assist in the evaluation and recommendation of application software packages, application integration and testing tools. Resolve problems with software and respond to suggestions for improvements and enhancements. Participate in the development of software user manuals.

**Minimum Education:** Associate degree in Information Technology.

## Software Engineer 2

**Minimum/General Experience:** This position requires a minimum of 3 years of general experience with 1 year of specialized project experience.

### **Functional Responsibilities:**

Experience in design, develop, enhance, debug, and implement software. Troubleshoot production problems related to software applications. Research, test, build, and coordinate the conversion and/or integration of new products based on client requirements. Design and develop new software products or major enhancements to existing software. Address problems of systems integration, compatibility, and multiple platforms. Performs feasibility analysis on potential future projects to management. Assist in the evaluation and recommendation of application software packages, application integration and testing tools. Resolve problems with software and respond to suggestions for improvements and enhancements. Participate in the development of software user manuals.

**Minimum Education:** Bachelor's degree in Information Technology.

## Software Engineer 3

**Minimum/General Experience:** This position requires a minimum of 6 years of general experience with 2 years of specialized project experience.

### **Functional Responsibilities:**

Experience in design, develop, enhance, debug, and implement software. Troubleshoot production problems related to software applications. Research, test, build, and coordinate the conversion and/or integration of new products based on client requirements. Design and develop new software products or major enhancements to existing software. Address problems of systems integration, compatibility, and multiple platforms. Performs feasibility analysis on potential future projects to management. Assist in the evaluation and recommendation of application software packages, application integration and testing tools. Resolve problems with software and respond to suggestions for improvements and enhancements. Participate in the development of software user manuals.

**Minimum Education:** Bachelor's degree in Information Technology.

## Software Developer 1

**Minimum/General Experience:** This position requires a minimum of 1 year of specialized code development experience or formal training.

**Functional Responsibilities:** Experience as a developer and applying Object Oriented Programming (OOP) techniques, as appropriate. One or more programming languages/Frameworks such as Java, Python, Ruby, .NET., Node, etc. JavaScript frameworks (Angular, Ember or Backbone). Web application technologies, such as HTML5, JavaScript or CSS, Bootstrap for developing and integrating Web Services APIs and SDKs. Relational Database Development with experience with MySQL, PostgreSQL, or similar databases. Familiarity with JavaScript Libraries/Frameworks such as React.js, Angular.js, or Backbone or related, REST approaches for API communication. Experience with TDD/BDD, working with automated testing technologies such as RSpec, Cucumber, Jasmine, Protractor, or related tools. Familiarity with automated browser testing with tools such as selenium.

**Minimum Education:** Associate degree in Computer Science.

## Software Developer 2

**Minimum Experience:** This position requires a minimum of 4 years of specialized code development experience or formal training.

**Functional Responsibilities:** Experience as a developer and applying Object Oriented Programming (OOP) techniques, as appropriate. One or more programming language/Framework such as Java, Python, Ruby, .NET., Node, etc. Experience with JavaScript frameworks (Angular, Ember or Backbone), Web application technologies, such as HTML5, JavaScript or CSS, Bootstrap for developing and integrating Web Services APIs and SDKs. Relational Database Development with experience with MySQL, PostgreSQL, or similar databases. Familiarity with JavaScript Libraries/Frameworks such as React.js, Angular.js, or Backbone or related tools. REST approaches for API communication and TDD/BDD. Familiarity with automated browser testing with tools such as selenium. Desired experience working with automated testing technologies such as RSpec, Cucumber, Jasmine, Protractor, or related tools.

**Minimum Education:** Bachelor's degree in Computer Science.

## Software Developer 3

**Minimum Experience:** This position requires a minimum of 7 years of specialized code development experience or formal training.

**Functional Responsibilities:** Experience as a developer and applying Object Oriented Programming (OOP) techniques, as appropriate. One or more programming language/Framework such as Java, Python, Ruby, .NET., Node, etc. Experience with TDD/BDD Experience with JavaScript frameworks (Angular, Ember or Backbone), Web application technologies, (HTML5, JavaScript or CSS), Bootstrap for developing and integrating Web Services APIs and SDKs. Relational Database Development with experience with MySQL, PostgreSQL, or similar databases, with JavaScript Libraries/Frameworks such as React.js, Angular.js, or Backbone or related technologies. Familiarity with REST approaches for API communication. Desired experience working with automated testing technologies such as RSpec, Cucumber, Jasmine, Protractor, or related tools. Familiarity with automated browser testing with tools such as Selenium.

**Minimum Education:** Bachelor's degree in Computer Science.

### QA Engineer 1

**Minimum/General Experience:** This position requires a minimum of 1 year of experience in Testing and Quality Assurance.

**Functional Responsibilities:** Plans and accomplishes the necessary scope of testing to ensure that solutions deployed on behalf of a customer are fully compliant, functional in accordance with agreed standards, and free of bugs, errors, and defects. Plans and executes manual tests. Prepares and maintains custom code that would handle automated testing. Uses available tools and resources to accomplish solution scans and compliance audits. Documents problems. Coordinates fixes with developers, monitoring resolutions, and raising persistent issues to the attention of management. Makes recommendations and generally contributes to solution planning. The efforts and attentions of the Quality Assurance Engineer may be oriented to issues at the server, interface, application, database, and/or data tiers.

**Minimum Education:** Bachelor's degree in Information Technology.

### QA Engineer 2

**Minimum/General Experience:** This position requires a minimum of 4 years of experience in Testing and Quality Assurance.

**Functional Responsibilities:** Plans and accomplishes the necessary scope of testing to ensure that solutions deployed on behalf of a customer are fully compliant, functional in accordance with agreed standards, and free of bugs, errors, and defects. Plans and executes manual tests. Prepares and maintains custom code that would handle automated testing. Uses available tools and resources to accomplish solution scans and compliance audits. Documents problems. Coordinates fixes with developers, monitoring resolutions, and raising persistent issues to the attention of management. Makes recommendations and generally contributes to solution planning. The efforts and attentions of the Quality Assurance Engineer may be oriented to issues at the server, interface, application, database, and/or data tiers.

**Minimum Education:** Bachelor's degree in Information Technology.

### QA Engineer 3

**Minimum/General Experience:** This position requires a minimum of 7 years of experience in Testing and Quality Assurance.

**Functional Responsibilities:** Plans and accomplishes the necessary scope of testing to ensure that solutions deployed on behalf of a customer are fully compliant, functional in accordance with agreed standards, and free of bugs, errors, and defects. Plans and executes manual tests. Prepares and maintains custom code that would handle automated testing. Uses available tools and resources to accomplish solution scans and compliance audits. Documents problems. Coordinates fixes with developers, monitoring resolutions, and raising persistent issues to the attention of management. Makes recommendations and generally contributes to solution planning. The efforts and attentions of the Quality Assurance Engineer may be oriented to issues at the server, interface, application, database, and/or data tiers.

**Minimum Education:** Bachelor's degree in Information Technology.



### Systems Architect 1

**Minimum/General Experience:** This position requires a minimum of 3 years of experience and technical expertise in IT solution analysis, development, and implementation.

**Functional Responsibilities:** Analyzes software and system requirements to identify and design a solution. Prepares design specifications. Specifies and designs presentation, business, enablement, and data layers to support a solution. Determines and specifies software/system standards to ensure compliance. Creates prototypes. Provides subject matter expertise on specific business processes, technologies, or programmatic issues. Collaborates with programmers and engineers to develop and implement a solution. May lead a team. Has knowledge of advanced technical concepts and solution approaches. Experienced with a wide array of technologies, programming languages and tools.

**Minimum Education:** Bachelor's degree in Computer Science.

### Systems Architect 2

**Minimum/General Experience:** This position requires a minimum of 6 years of experience and extensive technical expertise in IT solution analysis, development, and implementation.

**Functional Responsibilities:** Analyzes software and system requirements to identify and design a solution. Prepares design specifications. Specifies and designs presentation, business, enablement, and data layers to support a solution. Determines and specifies software/system standards to ensure compliance. Creates prototypes. Provides subject matter expertise on specific business processes, technologies, or programmatic issues. Collaborates with programmers and engineers to develop and implement a solution. May lead a team. Has knowledge of advanced technical concepts and solution approaches. Experienced with a wide array of technologies, programming languages and tools.

**Minimum Education:** Bachelor's degree in Computer Science.

### Systems Administrator 1

**Minimum/General Experience:** This position requires a minimum of 1 year of specialized project experience or formal training.

**Functional Responsibilities:** System Administrator 1s may develop, run tests on, implement, or maintain operating system and related software. The System Administrator 1s establish and implement standards for computer operations for compatibility between hardware and software, according to specifications and parameters. This individual troubleshoots and/or resolves software, operating system, and networking problems. The System Administrator 1 schedules, performs, or monitors system backups or, when necessary, performs data recoveries. The Level 1 performs more routine aspects of the position and is supervised by higher levels.

**Minimum Education:** Bachelor's degree in Information Technology.

### Systems Administrator 2

**Minimum/General Experience:** This position requires a minimum of 3 year of specialized project experience or formal training.

**Functional Responsibilities:** Provides operations, maintenance, and change management of data networks in a large complex system and network design. Responsible for implementing engineering designs and configurations submitted by Senior Engineers and for completing and documenting test results to ensure desired out- come. Responsible for providing requested reports about network and system information regarding efficiency and availability of operations.

**Minimum Education:** Bachelor's degree in Information Technology.